

Amer Kadric

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EDUCATION

Wayne State University College of Engineering

BS. Computer Science GPA: 3.72 | Major GPA: 3.85

Detroit, Michigan

Sep. 2020 – Dec. 2024

EXPERIENCE

Lady Jane's Haircuts for Men

Jan. 2026 – Current

IT Manager

- Manage IT infrastructure across 100+ salon locations, ensuring network reliability, system availability, and continuous business operations
- Administer Cradlepoint LTE routers through NetCloud Manager, monitoring connectivity, device health, network performance, and system alerts
- Develop and execute IT rollout plans for enterprise-wide infrastructure upgrades, coordinating phased deployments of LTE routers, POS terminals, and other business-critical technology across 100+ locations
- Support and maintain critical business technology, including VoIP systems, network switches, POS terminals, and end-user devices
- Administer Google Workspace, overseeing user provisioning, access management, authentication, and account security
- Provide Tier 1–2 technical support, resolving complex hardware, software, and connectivity issues across multiple locations
- Maintain and enhance corporate websites through front-end development, content management, and technical troubleshooting

National Security Innovation Network

Aug. 2024 – Jan. 2025

Student Intern

- Collaborated on an AI/ML project to enhance battlefield communication and situational awareness by transforming unstructured voice and text inputs into structured data
- Developed an Android application prototype integrating speech recognition and machine learning models to process and organize military communications
- Designed and implemented front-end features and UI/UX improvements, enhancing message input, navigation, data presentation, and application usability
- Performed functional testing, debugging, and performance optimization to improve application reliability and processing efficiency
- Authored technical documentation, including system design specifications, software requirements, use cases, and implementation procedures

My Virtual Academy

Nov. 2021 – Jan. 2026

Administrative Assistant

- Managed daily administrative operations, including incoming calls, visitor assistance, and email correspondence, ensuring professional and timely communication

NOTABLE PROJECT

Common Operating Picture Completer

- Developed an AI/ML-powered Android application using Kotlin, Python, and TensorFlow Lite to transform unstructured voice and text inputs into structured military reports
- Integrated multiple machine learning models for urgency classification, sentiment analysis, and named entity recognition (NER) to automate information extraction and message processing.
- Implemented secure on-device data storage using encrypted RealmDB, alongside voice transcription, biometric authentication, message history, and privacy-focused display features.

TECHNICAL SKILLS

Tools & Software: NetCloud Manager, GitHub, VSCode, IntelliJ, Microsoft Suites, Linux, Android Studio

Soft Skills: Problem-solving, critical thinking, collaboration, attention to detail, adaptability, time management